

GENERAL SERVICES ADMINISTRATION
Federal Acquisition Service
Assisted Acquisition Services Division
Southeast Sunbelt Region

Performance Work Statement

<p>GSA Task Order No: Award PIID 47QFSA21F0105</p> <p>Version: 0 Date: 08/11/2021</p> <p>Previous Version Date:</p>	<p>GSA Senior Contracting Officer: Tara Odom Phone: (b) (6) Email: tara.odom@gsa.gov</p> <p>GSA Contract Specialist: Darryl Scherer Phone: (b) (6) Email: darryl.scherer@gsa.gov</p>
<p>Client Organization: US Army Intelligence and Security Command (INSCOM) G3 Army Geospatial Intelligence Office (AGO) Ft. Gordon, GA</p>	<p>Primary Client Representative: COR: (b) (6) Phone: (b) (6) Email: (b) (6)</p> <p>Financial POC's (b) (6) Phone: (b) (6) Email: (b) (6)</p>
<p>Project Name: Integrated Geospatial Intelligence (GEOINT) Enterprise Architecture (IGE-A)</p>	<p>Period of Performance: Estimated Base Transition: 17 Aug 2021 – 16 Sep 2021 Base: 17 Sep 2021 – 16 Aug 2022 OY 01: 17 Aug 2022 – 16 Aug 2023 OY 02: 17 Aug 2023 – 16 Aug 2024 OY 03: 17 Aug 2024 – 16 Aug 2025 OY 04: 17 Aug 2025 – 16 Aug 2026 6-Month Ext: 17 Aug 2026 – 16 Feb 2027</p>
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1.0 Introduction/Description of Services

This Performance-Based Work Statement (PWS) details the work that is to be accomplished for the US Army Intelligence and Security Command (INSCOM) Integrated Geospatial Intelligence (GEOINT) Enterprise Architecture (IGE-A) herein referred to as Client, through the General Services Administration (GSA), Federal Acquisition Service (FAS), Southeast Sunbelt Region.

1.1. Background

Integrated GEOINT Divisions (IGDs), assigned to each of INSCOM's Military Intelligence Brigades, Theater (MIB-Ts) are part of the Army's National to Theater Program (NTT). The NTT's mission is to leverage national GEOINT assets to conduct Process, Exploitation and Dissemination (PED) of GEOINT products supporting the Geographical Combatant Command (COCOM) they are each aligned with. The INSCOM GEOINT Enterprise Architecture (IGE-A) provides an enterprise environment for the GEOINT mission (managed by the Army GEOINT Office). It standardizes the hardware, software, storage and network connectivity to support Continuity of Operations (COOP) and collaborative capabilities thus enabling nodes to rapidly and efficiently federate analysis requirements amongst each other. The enterprise also provides centralized software license management of costly GEOINT analysis platforms such as SOCET GXP and ArcGIS.

1.2 Task Order Type: Time and Material

1.3 Objective

The client agency seeks professional Information Technology (IT) support to provide software, hardware, storage and network connectivity to the IGDs in each MIB(T). This includes network administration, system administration, accreditation, documentation and direct end-user support for a variety of operational initiatives which include highly sensitive intelligence functions.

2.0 Scope

Client requires the Contractor, under the guidance of the Army GEOINT Office (AGO) and the IGE-A Technical Lead to provide holistic IT services and related logistic, programmatic, training, and management support for GEOINT operations. Contractor shall leverage IGE-A hardware to support sustainment and development of GEOINT production capabilities as specified by the customer.

2.1 Hardware: Current IGE-A operations leverage Cisco Unified Computing System (UCS) virtual servers and Storage Area Network (SAN) switches, Cisco NEXUS 9000 and below series switches, EMC Unity, Isilon, and XtremIO storage devices (used as both SAN and NAS), Quantum DXi Virtual Tape Libraries, and Dell or Hewlett Packard workstations. Hardware operations support includes but is not limited to integration, design, programming/configuring, maintenance and updates, and custom software applications. Contractor may be required to support additional hardware of various types throughout the duration of this Task Order.

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- 2.2 Software:** Current and projected software used (vendor latest versions): VMWare ESXi Hypervisor, Red Hat Enterprise Linux (RHEL), Microsoft Windows, Microsoft Windows Server, Microsoft SQL, SolarWinds Orion, SOCET GXP and GXP Xplorer, ENVI, QTModeler, and ArcGIS Enterprise (server and client), Atlassian Jira and Sketchup Pro. Software also includes numerous other GEOINT specific tools necessary for production. Client will require contractor to support additional software of various types throughout the duration of this Task Order.
- 2.3 Telecommunications:** Current and planned network configurations require expertise in configuration, deployment, security hardening, maintenance and accreditation processes of the following equipment/technology: Local (LAN and wide area (WAN) management with Cisco devices, virtual machine management with Cisco Unified Computing System (UCS), storage with EMC and Quantum hardware, and general setup, connectivity, configuration and troubleshooting of hardware stacks in a datacenter environment. As technology and system architecture evolve, client may acquire new technologies that require support from the Contractor.
- 3.0 Performance Requirements:** Contractor shall perform all tasks below and incorporate security throughout. Contractor shall develop certification test procedures, evaluate and implement security configurations as required through security checklists and vulnerability scanning, and ensure audit integration and appropriate change management.
- 3.1 Systems Operation:** Contractor shall holistically operate all local and remote hardware and software supporting IGE-A and other client IT systems. New requirements are integrated into the change management process weekly and reported monthly at the Configuration Control Board (CCB) meetings outlined in PWS 3.4.1.
- 3.1.1** Contractor shall monitor all systems to identify and resolve system issues and reduce the impact issues have on the overall health of the system. All issues should be identified within two (2) hours of occurrence.
- 3.1.2** Contractor shall leverage virtualization solutions to provide standardized operating system platforms for required software. Contractor shall integrate current and future security requirements for virtualization implementation as required and document implementations.
- 3.1.3** Contractor shall create and evolve secure operating system installations of Microsoft Windows, Windows Server, and RHEL as required by published guides and certification and accreditation authorities (e.g. Information Assurance Vulnerability Message (IAVM), Security Technical Implementation Guides (STIG), etc.). Contractor shall identify guidance that conflicts with mission goals of efficiency and availability, add them to the Plan of Action and Milestone (POA&M) and request waivers from the Authorizing Official. Contractor will develop and maintain automated methods of displaying and conveying this information through dashboards, automated reports etc.
- 3.1.4** Contractor shall install, manage, configure, troubleshoot and ensure availability of IGE-A Active Directory (AD) services.

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- 3.1.5** Contractor shall integrate appliances in the hardware stack with software to optimize availability while preserving security and simplicity. Contractor shall identify and implement technology to enhance simplicity of applications and external integrations. Contractor shall maintain and troubleshoot systems and networks in the IGE-A, recommend solutions, and implement accepted resolutions.
- 3.1.6** Contractor shall maintain Commercial Off The Shelf (COTS) network devices and topology congruent with Army, DISA, DoDIIS, and NIST security guides and applicable manufacturer best practices. Contractor shall configure network devices and components as required by operational considerations, published guides and certification and accreditation authorities. Contractor shall support enterprise endpoint security systems such as Tanium, McAfee Host Based Security System (HBSS), Army Endpoint Security System (AESS based on HBSS) as well as log management requirements with Splunk.
- 3.1.7** Contractor shall continuously evaluate Army, DISA, DoDIIS, and NIST security guides, implement recommendations to the fullest extent possible, and identify guidance incongruent with mission goals of efficiency and availability. Contractor shall advise and assist client to prosecute waivers for offending guidelines. Shortcomings in meeting mandated security requirements will be identified and tracked to completion on a Plan of Action and Milestones (POA&M).
- 3.1.8** Contractor shall continuously implement and maintain automated enterprise configuration management solutions (e.g. SCCM, Puppet, Salt, etc) for all possible IT functions while identifying limitations and manual steps for this approach. Contractor shall continually evolve solutions to increase efficiency of installation and configuration management of databases, web servers, and custom applications.
- 3.1.9** Contractor shall operate SAN, NAS and virtual solutions to support enterprise applications alongside direct client user access. Contractor shall provision, install, configure, and manage logical and block storage for servers and data shares. Contractor shall implement distributed file sharing technology. Contractor shall ensure storage solutions are configured for failover as appropriate. Contractor shall install devices and work with vendors to ensure best security and availability for storage solutions and document storage solution installations as required. Contractor shall troubleshoot storage devices as required. Contractor shall manage virtual tape library solution to meet backup and data retention requirements.
- 3.1.10** Contractor shall configure, implement, maintain and monitor multiple local networks and communications links between NTT nodes. This includes “black side” routing and cryptography (COMSEC) support. Contractor shall incorporate appropriate redundancy and resilience to systems in design and engineering and identify shortcomings to architecture.
- 3.1.11** Contractor shall maintain firmware, updates and documentation of all IGE-A network devices and architecture. License servers for software will be maintained with redundancy to ensure high availability across the enterprise.
- 3.1.12** Contractor shall continually assess, improve, design, and document secure optical disk writing processes for cross domain transfers. Techniques require expertise correctly implementing multiple encryption standards, fully secured RHEL automation, antivirus checking, diagnostic checks auditing and Public Key Infrastructure (PKI).

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- 3.1.13** Contractor shall evaluate, make recommendations and be prepared to support transition of IGE-A architecture (parts or whole) to DoD cloud-based infrastructures such as AWS GovCloud and C2S. Engineers must implement industry best practice, comply with all mandated security requirements and support application and infrastructure development on hybrid and fully cloud based environments.
- 3.2 Software Operation:** The Contractor shall install and operate all Government Off the Shelf (GOTS), COTS and Open Source Software (OSS) required and integrate solutions with AD and/or PKI as appropriate. For new software solutions, a timeline for integration will be agreed upon between the Contractor and the client.
- 3.2.1** Contractor shall install, configure, optimize and maintain Esri's ArcGIS Platform to include multiple ArcGIS Enterprise sites. Contractor shall demonstrate a practical understanding of ArcGIS Platform architectural best practices from both networking and resource allocation perspectives. Contractor shall be fluent in the automation of administrative actions using Python, Powershell, Bash, or other industry-standard scripting/automation approaches. Contractor shall possess the understanding of advanced authentication and access principles to implement SAML and/or PKCS12 access (both client and server) to the Enterprise.
- 3.2.2** Contractor shall install, secure, configure, integrate, document, operate, and manage Geoserver software suite, ArcGIS Enterprise, PostgreSQL and other software solutions as required to support Geographic Information Systems (GIS) in the IGE-A.
- 3.2.3** Contractor shall be familiar with current policy regarding Secure Development Operations (SecDevOps) and implement and maintain a SecDevOps environment as policy changes and the Government's requirements evolve. Contractor will provide necessary development oversight for a SecDevOps pipeline.
- 3.2.4** Contractor shall develop and maintain data visualization capabilities that enable greater insight of the IGE-A's performance across the enterprise. Using best practices of data visualization, the capability will enable users to: perform fast analytics; retrieve information from databases to spreadsheets; automatically update; perform queries with no scripting knowledge; and share visualizations within seconds to consumers.
- 3.3 Configuration Management and Compliance:** Contractor shall perform configuration/change management procedures IAW NIST SP 800-53 rev 5 Security Controls, maintain and enforce configurable items list (CI), manage software baseline (COTS, GOTS, open source), track software licensing requirements, and produce and maintain current, detailed architectural/functional drawings for all production capabilities. All changes to the IGE-A system are tracked in a serialized ticketing system.
- 3.3.1** Contractor shall interface with IGE-A team members to ensure change management process adherence and compliance. Contractor shall host and document Configuration Control Board (CCB) and Engineering Review Board (ERB) meetings and develop reports and templates as required. CCB and ERB meetings will be held at least monthly.
- 3.3.2** Contractor team shall be responsible for achieving and maintaining applicable Risk Management Framework (RMF) security accreditations on all IGE-A systems. Contractor is responsible for ensuring approval for all changes is prosecuted through the appropriate channels dependent upon the impact to

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the system, this includes but is not limited to, meeting all IC, DoD and Army network security and administrative requirements. Contractor shall participate during inspections. Contractor shall discover, document, and ensure security gaps are properly accounted for, mitigated, or resolved.

- 3.3.3** Contractor shall provide an Assistant Information System Security Manager (ISSM) for IGE-A. Contractor will provide Information System Security Officers (ISSOs) to support Information Assurance and system accreditation requirements.
- 3.4 Helpdesk:** Contractor shall provide timely helpdesk support to IGE-A users throughout the enterprise and operate as an on-call entity for analyst support 24/7, 365 days a year. Timely support is defined as being provided within two (2) hours of the user's request.
- 3.4.1** Contractor shall respond to and coordinate with organizations that use IGE-A to ensure their system requirements are appropriately reflected in the IGE-A priorities. Contractor shall provide customer support through telephone, chat and email responses within 24 hours of notification. Contractor shall accurately describe customer needs through JIRA ticketing systems and track status of requests on the appropriate network. Contractor shall holistically identify support trends to recommend overarching system changes to the client.
- 3.4.2** Contractor shall coordinate repairs of IT equipment with client and hardware vendors and other actors as required. Contractor shall install physical cabling (Fiber and Copper) and configure network connections in local areas and remote data centers directly and through patch panels.
- 3.4.3** Contractor shall be responsible for maintaining accountability of IGE-A assigned equipment and disposing of end of life or non-functional equipment through the Army supply system. IT equipment will be tracked by location and serial number to ensure accountability of Government property.
- 3.4.4** Contractor will provide full time Field Service Representatives (FSR) at IGE-A CONUS and OCONUS locations. FSR personnel will be responsible for break/fix type repairs of local systems and will facilitate customer interaction with the central Help Desk located on Fort Gordon, Georgia. FSRs must be capable of performing advanced troubleshooting of desktop systems and applications, including GEOINT specific tools such as SOCET GXP. On site FSRs will be responsible for ensuring that IGE-A equipment at their location is properly configured, accounted for and operated in accordance with security requirements.
- 3.5 Surge and Telework Requirements:** Surge requirements are unanticipated demands for accelerated delivery of services within existing capabilities during wartime and during peacetime emergencies. This includes the ability of the Contractor to react quickly and meet early requirements, as well as, to sustain the increased pace throughout the requirements surge. Telework shall be approved in advance by the customer and must consist of activities that directly support the mission. Training or other developmental opportunities may be authorized if they support the mission. Detailed records will be kept to account for the time spent in telework status.
- 3.6 Mission Partner Support:** The IGE-A performance covered under this PWS will require the support of other entities and mission partners, to include Application Service Providers(s) (ASPs). To ensure a cohesive response to operating and maintaining the IGE-A to support GEOINT production requirements,

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the Contractor shall collaborate with external providers and mission partners, which shall include, but not limited to, GEOINT Enterprise TPED Services (GETS) ASP contractors. The collaboration shall include communication and coordination of the following: planned changes (to the earliest extent known), change deployments, accreditation plans/changes, projected hardware/software recap needs and future infrastructure needs for the sustained operations, and responses to mission impacting incidents/problems. Contractor shall support the mission partner's application of specific hardware, software, development environment requirements and accreditation of such until those responsibilities are transitioned officially to mission partners. Contractor shall implement appropriate policy and controls to enable mission partner software development and operation of the application/service.

4.0 Systems Security Requirements:

- 4.1** The Contractor shall ensure that its employees performing under this contract receive annual Information Technology security training IAW DoD regulations.
- 4.2** The Contractor shall immediately notify the Contracting Officer's Representative (COR) when an employee that has access to Government information systems or data terminates employment. The Contractor shall ensure all common access cards and tokens, fobs or any other authentication device issued to employees are returned to the Government upon termination of employment. The released employee names are to be removed from facility and system access rosters.
- 4.3** Pursuant to DoD Instruction 2000.16, DOD Antiterrorism (AT) Standards, dated October 2, 2006, each Contractor employee requiring access to a Federally controlled installation, facility and/or Federally controlled information systems shall complete AT Level I awareness training on an annual basis and receive a certificate of completion. The training is accessible from any computer and is available at <https://atlevel1.dtic.mil/at/>. The Contractor is responsible for ensuring that all employees have completed antiterrorism awareness training and shall certify that their workforce has completed the training through the submission of certificates of completion to the Contracting Officer and the COR (if appointed) within five (5) working days after contract award or prior to access to a federally-controlled installation or information system.
- 4.4** Access and General Protection/Security Policy and Procedures. Contractor and all associated subcontractor employees shall comply with applicable installation, facility, and area commander installation/facility access and local security policies and procedures (provided by Government representative). The Contractor shall also provide all information required for background checks to meet installation access requirements to be accomplished by the Installation Provost Marshal Office, Director of Emergency Services or Security Office. Contractor workforce must comply with all personal identity verification requirements as directed by DOD, HQDA and/or local policy. In addition to the changes otherwise authorized by the changes clause of this contract, should the Force Protection Condition (FPCON) at any individual facility or installation change, the Government may require changes in Contractor security matters or processes.

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Personal Identity Verification (PIV) of Contractor Personnel

- a) **Contract/Order XXXX** requires Contractor personnel of EIS and/or subcontract personnel to have routine physical access to a Federally-controlled facility and/or routine access to a Federally-controlled information system as identified in the Performance Work Statement.
- b) EIS hereby understands its responsibility of complying with the agency's personal identity verification procedures applicable to the installation where performance will occur. EIS shall account for all forms of Government-provided identification issued to the Contractor employees and/or subcontractor employees in connection with performance under this contract/order.
- c) EIS shall provide a report to the COR of the total number of PIVs issued under this contract/order no later than the following:
- 10 business days after contract/order performance begins
 - 10 business days after exercise of each option period
 - 10 business days after Contracting Officer's notice/request
- d) Each report shall include the following information, at a minimum:
- The individual's name;
 - Title;
 - Date the PIV credential/security badge is required under the contract;
 - Date the PIV credential is issued;
 - Unique PIV credential number;
 - Date PIV credential is no longer needed;
 - Date PIV credential is returned
- e) In addition to the above, EIS shall return such identification to the issuing agency at the earliest of any of the following:
- (1) When the PIV is no longer needed for contract performance.
 - (2) Upon completion of the Contractor employee and/or subcontractor employee's employment.
 - (3) Upon contract completion or termination of contract/order
- f) EIS shall deliver a written report to the Contracting Officer addressing the requirements in paragraphs c-e above. A copy of each written report shall be delivered to the Contracting Officer via upload to the ASSIST Post Award Collaboration tool using the 'Report' collaboration type. EIS shall also ensure the COR is selected as a 'Responsible Person' in the ASSIST collaboration for distribution. EIS understands the Contracting Officer may delay final payment under the contract/order if EIS fails to comply with these requirements.

Security: Security for this project is CLASSIFIED Top Secret/Sensitive Compartmented Information (TS/SCI). All documentation (i.e. DD 254, Attachment a) required for security certification will be the responsibility of the Contractor and the client organization. Contractor personnel performing on this task order shall have a FINAL TOP SECRET clearance at the start of the task order.

The following clause is incorporated.

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52.204-9 Personal Identity Verification of Contractor Personnel (Jan 2011)

(a) The Contractor shall comply with agency personal identity verification procedures identified in the contract that implement Homeland Security Presidential Directive-12 (HSPD-12), Office of Management and Budget (OMB) guidance M-05-24, and Federal Information Processing Standards Publication (FIPS PUB) Number 201.

(b) The Contractor shall insert this clause in all subcontracts when the subcontractor is required to have physical access to a federally-controlled facility or access to a federally-controlled information system.

- 4.5** All Contractor employees with access to a Government information system must be registered in the Army Training Certification Tracking System (ATCTS) at the commencement of services. All Contractor employees and associated subcontractor employees must complete the DOD IA Awareness Training before issuance of network access and annually thereafter. Contractors who are Privileged Users of Government IT systems must meet all training and certification requirements outlined below.
- 4.6** Per DODD 8140.01, DOD 8570.01-M, DFARS 252.239.7001, and AR 25-2, Contractor employees supporting IA/IT functions shall be baseline certified to at least IAT Level 2 upon contract award and have six months to complete all other certification requirements. All newly hired or appointed personnel shall be baseline certified to at least IAT Level 2 on hire and have six months to complete all other certification requirements
- 4.7** Contractor shall comply with FAR 52.204-2, Security Requirements. This clause involves access to information classified "(Con)fidential," "(Sec)ret", or "Top (Sec) ret", and requires contractors to comply with - (1) The Security Agreement (DD Form 441), including the National Industrial Security Program Operating Manual (DOD 5220.22-M); any revisions to DOD 5220.22-M, notice of which has been furnished to the contractor.

4.8 Security Incidents and Violations

Any security violation or unauthorized entry noted by the Contractor shall be reported to the COR within one hour of discovery. The Contractor shall dial 911 in the event of an emergency. The Contractor shall follow through with a written report to the COR within one workday of any security violation or unauthorized entry.

The Contractor shall immediately notify the unit's security manager of any actual security violation, security incident, or of any indication of a potential unauthorized disclosure or compromise of classified or sensitive but unclassified information. There shall be zero security violations during the contract period of performance due to the negligence of a Contractor employee.

5.0 Performance Matrix

This Performance Matrix identifies critical success factors for the contract. It identifies both the performance standards for those factors and the acceptable quality level required for each performance standard. The Government reserves the right to surveil all services called for in the contract to determine whether or not the performance standards were met.

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- 1) The Performance Matrix contains performance objectives the Government will monitor,
- 2) The absence of any contract requirement from the Performance Matrix shall not detract from its enforceability nor limit the rights or remedies of the Government under any other provision of the contract.
- 3) The Performance Matrix will be used as the baseline to develop a QASP. The QASP will identify the surveillance methods the Government will use to evaluate the Contractor's performance.
- 4) Methods of surveillance can change after contract award based on, but not limited to:
 - a) Acceptance of a contract or QC plan, and
 - b) Performance

Performance Evaluation.

Performance of a service will be evaluated to determine whether or not it meets the performance threshold. Re-performance is the preferred method of correcting any unacceptable performance. The Contractor shall provide the COR a written response as to why the performance threshold was not met, how performance will be returned to acceptable levels, and how recurrence of the cause will be prevented in the future.

Deliverable or Required Services	Performance Standard(s)	Acceptable Quality Level (AQL)	Method of Surveillance
(1)	(2)	(3)	(4)
<u>PWS 3.1</u>	IGE-A Enterprise hardware, software, and services operate and are maintained	No deviation from Standard is allowed.	Periodic government inspection and review.
<u>PWS 3.1.1</u>	System issues are identified within 2 hours of occurrence.	90% of issues are identified within the time allotted.	Periodic government inspection and review.
<u>PWS 3.1.3</u>	Operating system images comply with security directives and guidelines (e.g. Information Assurance Vulnerability Alert (IAVA), Security Technical Implementation Guides (STIG), etc)	60% of systems come in compliance within an allotted 45-day window. 100% in a 90-day window.	Periodic government inspection and review.
<u>PWS 3.1.7</u>	Plan of Action and Milestones (POA&M) outlining deficiencies, requirements to remediate and timelines is accurate and maintained.	No deviation from Standard is allowed.	Periodic government inspection and review.

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<u>PWS 3.1.8</u>	Automated configuration management tools are leveraged to ensure a consistent baseline across the enterprise.	100% Compliance is gained within 6 months of initial integration rollout.	Periodic government inspection and review.
<u>PWS 3.1.11</u>	Maintain firmware, updates and documentation of all IGE-A network devices and architecture	98% Enterprise service availability	Periodic government inspection and review.
<u>PWS 3.2</u>	Assigned software will be properly configured and available to the customer for use at all times. Software issues that impact IGE-A performance or analysis production are identified and actions to resolve the issues begin immediately upon discovery.	Issues are resolved or working towards resolution within a 2-hour window from notification.	100% Government inspection and acceptance
<u>PWS 3.3</u>	Software baseline is documented and updated as changes are made. All configuration changes to the IGE-A system are tracked in a serialized ticketing system.	No deviation from Standard is allowed	100% Government inspection and acceptance
<u>PWS 3.3.1</u>	A monthly CCB for IGE-A is held to review change requirements and approval progression.	75% of scheduled meetings are held.	Periodic government inspection and review.
<u>PWS 3.3.2</u>	Approval for change is prosecuted through appropriate channels depending on the impact to the system.	No deviation from Standard is allowed	100% Government inspection and acceptance
<u>PWS 3.4</u>	User needs are captured and responded to via on-call and sitting helpdesk personnel in under 2 hours.	75% handled within the time allotted.	Periodic government inspection and review.
<u>PWS 3.6</u>	Mission partner requirements are supported enabling the development, operations and sustainment of GEOINT production needs.	No deviation from Standard is allowed	100% Government inspection and acceptance

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<u>PWS 3.4.3</u>	All assigned property is logged in a database showing location and serial number.	No deviation from Standard is allowed	100% Government inspection and acceptance
<u>PWS 4.5, 4.6</u>	All IGE-A personnel retain required certifications for access to the system. DoD 8140 and 8570 compliance, as appropriate.	No deviation from Standard is allowed	100% Government inspection and acceptance
<u>PWS 7.2</u>	Well defined and easily understood plan with reporting and corrective action instructions. Quality Control Plan must be delivered within ten (10) business days following Task Order award date.	No deviation from standard is allowed	100% Government inspection and acceptance
<u>PWS 8.1</u>	Provide accurate reports reflecting required information in the prescribed format and delivered on or before the due date.	No deviation from standard is allowed	100% Government inspection and acceptance

6.0 Task Management: Management of this task will be performed by GSA through the COR. The COR will participate in project meetings and receive task order deliverables. The COR will provide technical assistance and clarification required for the performance of this task. Deliverables must be submitted through GSA's Web-Based Order Processing System (currently ITSS) for client approval.

6.1 Contracting Officer's Representative (COR) Designation: Upon task order award, the Contracting Officer will appoint a COR and issue a COR Designation Letter stating the authority of the COR. The Contractor will receive a copy of the written designation.

The following clause is incorporated by reference.

DFARS 252-201-7000 Contracting Officer's Representative (Dec 1991)

- (a) Definition. "Contracting officer's representative" means an individual designated in accordance with subsection 201.602-2 of the Defense Federal Acquisition Regulation Supplement and authorized in writing by the Contracting Officer to perform specific technical or administrative functions.
- (b) If the Contracting Officer designates a Contracting Officer's Representative (COR), the contractor will receive a copy of the written designation. It will specify the extent of the COR's authority to act on behalf of the Contracting Officer. The COR is not authorized to make any commitments or changes that will affect price, quality, quantity, delivery, or any other term or condition of the contract.

7.0 Deliverables and Acceptance

7.1 Inspection and Acceptance

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Inspection and acceptance will occur in accordance with FAR 52.212-4 (a), Contract Terms and Conditions - Inspection/Acceptance. In the absence of other agreements negotiated with respect to time provided for Government review, deliverables will be inspected and the Contractor notified of the COR's findings within five (5) work days of normally scheduled review. If the deliverables are not acceptable, the COR will notify the Contractor immediately. Acceptance of invoices shall constitute acceptance of performance.

Unsatisfactory Work: Unless otherwise negotiated, the Contractor shall correct or replace all non-conforming services or deliverables no later than five (5) work days after notification of non-conformance.

- 7.2 Quality Control:** The Contractor shall develop and maintain a Quality Control Plan (QCP) (CDRL A003, Attachment d) that contains, at a minimum, the items listed below. The Contractor shall submit the initial QCP through GSA's Web-Based Order Processing System (ITSS) for acceptance no later than ten (10) calendar days after award. The CS will notify the Contractor of acceptance or required modifications to the plan. The Contractor shall make appropriate modifications and obtain acceptance of the plan within thirty (30) calendar days from the date of award.

The QCP shall include the following minimum requirements:

- 7.2.1** A description of the inspection system to cover all major services and deliverables. The description shall include specifics as to the areas to be inspected on both a scheduled and unscheduled basis, frequency of inspections, and the title of inspectors.
 - 7.2.2** A description of the methods to be used for identifying and preventing defects in the quality of service performed.
 - 7.2.3** A description of the records to be kept to document inspections and corrective or preventative actions taken.
 - 7.2.4** All records of inspections performed shall be retained and made available to the Government upon request throughout the task order performance period, and for the period after task order completion through final settlement of any claims under this task order.
- 7.3 Quality Assurance:** The Government will evaluate the Contractor's performance of this task order. For those tasks listed in the Performance Matrix, the COR or other designated evaluator will follow the method of surveillance specified in this task order. Government personnel will record all surveillance observations. When an observation indicates defective performance, the COR or other designated evaluator will require the Contractor manager or representative at the site to initial the observation. The initialing of the observation does not necessarily constitute concurrence with the observation. It acknowledges that the Contractor has been made aware of the non-compliance. Government surveillance of tasks not listed in the Performance Matrix or by methods other than those listed in the Performance Matrix (such as provided in the Inspection clause) may occur during the performance period of this task order. Such surveillance will be done according to standard inspection procedures or other task order provisions. Any action taken by the CO as a result of surveillance will be according to the terms of the task order.

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7.4 Transition Management Plan:

- 7.4.1** To ensure a smooth changeover from an incumbent contractor to a new contractor, a transition plan is required for this task order. The Contractor shall develop and provide a Transition Plan to ensure a seamless phase-in and phase-out transition. The Transition Plan shall be submitted 2 days after award to include at a minimum proposed approach, schedule, and validation. The Contractor shall ensure services can be supported with minimal impact to cost, schedule and performance during phase-in and phase-out transition. Contractor shall provide all equipment or software acquired, developed, or licensed to facilitate processes or meet production requirements to the Government at contract termination or completion. The Contractor shall be cooperative to ensure a smooth changeover is accomplished during the phase-in and phase-out periods.
- 7.4.2** Contractor Phase-in Requirements: During the phase-in period, the new contractor shall hire a workforce to assure satisfactory performance beginning on the contract start date. The incumbent contractor, after coordination with COR, shall allow the new contractor to conduct on-site interviews with employees. The new contractor shall obtain security clearance(s) for Common Access Card(s) (CAC) or contractor badge(s) for the newly hired employee(s). The Contractor shall ensure that all training requirements for the newly hired employee(s) are completed before the contract start date. During this phase-in transition period and thirty days after task order award, the Contractor shall submit a Staffing Plan (i.e. Personnel Roster) (CDRL A004, Attachment e). This Staffing Plan should include a listing of all employees that are hired at the time or will be hired before or at the end of the transition period to support this requirement. This Staffing Plan should indicate whether the employee is currently employed with the contractor or the date in which the employee will be hired by the Contractor. If the employee is not yet hired by the contractor a Letter of Commitment should be provided (signed by the employee and an appropriate Contractor representative), which states the position the employee will fill and also the start date of the employment. If this future employee is currently working with the incumbent contractor, the Staffing Plan should indicate such. The Staffing Plan should identify the title of the position the employee is/will be fulfilling and the associated Labor Category (including level, if applicable) and Labor ID # of that position. The Staffing Plan should also provide the currently held Security Clearances for each current or future employee. This Staffing Plan/Personnel Roster shall be updated and kept current for the entire duration of the task order, submitted monthly with the invoice and/or monthly report. The Government may request a copy of this roster at any time
- 7.4.3** Contractor Phase-out Requirements: During the phase-out period, the incumbent contractor shall be fully responsible for all work performed. The incumbent contractor shall cooperate fully to permit an orderly changeover of workload to the new contractor. The incumbent contractor shall allow the new contractor and Government personnel access on a non-interference basis, to observe the day-to-day operations and to become familiar with the work requirements and procedures. All production and process documentation used in the execution of this task order shall be provided and briefed to the Government during this period. During the transition period, the incumbent contractor shall provide the assistance and support required to ensure the orderly transition of all support, and transitional planning necessary to commence uninterrupted transition to the new contractor.

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- 8.0 Initial Business and Technical Meeting:** Within ten (10) business days following the task award date, the Contractor shall meet with the COR to review goals and objectives of this task order, and to discuss technical requirements.
- 8.1 Monthly Reports:** Each report shall be due on the tenth (10th) workday following the close of the calendar month. Each report shall be submitted in the GSA's electronic Web-Based Order Processing System (currently ITSS).
- 8.1.1 Monthly Status Report (MSR) (CDRL A001, Attachment b):** The MSR shall include, but not be limited to, the following information:
- Brief description of requirements
 - Brief summary of accomplishments during the reporting period and significant events regarding the task order
 - Deliverables submitted or progress on deliverable products
 - Description of any event that required an after-hours response from the contract to resolve, or required a Contractor employee to come on site to resolve (include costs associated with each event)
 - Any current or anticipated problems; and,
 - Brief summary of activity planned for the next reporting period.
- 8.1.2 Task Summary Report (TSR) (CDRL A002, Attachment c):** The TSR shall include labor charges for actual hours worked and Support Items, which are authorized in the task (e.g. travel, training, etc.). Charges shall not exceed the authorized cost limits established for labor and Support Items. The Government will not pay any unauthorized charges. Original receipts, travel vouchers, etc. completed in accordance with Government Travel Regulations shall be maintained by the Contractor to support charges other than labor hours and made available to Government auditors upon request.

The TSR shall include, but not be limited to, the following information:

- Labor hours for each skill level (SL) category (specify the contractor employee name and SL);
- Total labor charges for each skill category;
- Support Items. (Support Items must be individually itemized and specified by each individual category). (i.e. travel and per diem, training, security check fees, commodities, etc);
- Total Support Item charges (G&A included - if allowed); and,
- Total monthly charges.

Note: Travel charges must include the traveler's name, dates of travel, destination, purpose of travel and cost for each trip.

The Contractor shall provide the deliverables and reports as detailed in the Deliverable Schedule table section below. All deliverables shall be provided in electronic format to the COR. Contractor provided format for these documents shall be acceptable. Unless otherwise advised by the COR, all deliverables shall be uploaded to the GSA business application, ITSS, as a "Post Award Collaboration" (<https://it-solutions.gsa.gov>). Once logged into the ITSS application, access the "Order Package" and navigate to the "Post Award Collaborations" link in the "Order Package" menu. Click "Create Collaboration", and select

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“Deliverable” as the collaboration type. Failure to comply with this requirement may result in rejection of invoices and/or non-payment.

The Contractor shall comply with all reporting requirements in accordance with this task order. Each deliverable shall be due as indicated in the table below, or as provided within an approved event requisition.

The Government has five (5) business days to review deliverable for content. If deliverable is unacceptable, the Government will return to the Contractor within two (2) days and the Contractor shall provide a revised report within two (2) days that is acceptable to the Government. The Contractor shall notify the Government Contracting Officer and COR as specified when the Contractor determines that tasks will not be completed on time.

Deliverable Schedule is shown in the following table:

Deliverables	Due Dates
Quality Control Plan	10 days after date of award
Task Summary Report (TSR)	10 th day of each month
Monthly Status Report (MSR)	10 th day of each month

9.0 Records/Data: All data and data rights associated with this effort will be property of the Government.

10.0 Task Order Terms and Conditions

10.1 Place of Performance: Work shall primarily be performed at Fort Gordon, Georgia with exception of Field Support Representatives (FSR) who will be stationed at IGE-A's remote locations. Offsite locations of temporary or permanent duty shall include facilities in Honolulu, Hawaii; Weisbaden, Germany; San Antonio, Texas; Colorado Springs, Colorado; Republic of Korea (ROK); however, client may require performance at alternate locations as the mission dictates.

10.2 Hours of Operation: Contractor shall perform shift work to include weekend operations as well as perform on-call duties to support the mission. Core hours of work shall be from 8:00AM to 5:00PM local time, Monday through Friday except for Government holidays or base closures.

The following United States (US) Federal Holidays are recognized and the Contractor is not required to work on these dates, unless otherwise specified in individual taskings:

New Year's Day	(typically observed 1 January*)
Martin Luther King Day	(3 rd Monday in January)
President's Day	(3 rd Monday in February)
Memorial Day	(Last Monday in May)

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Independence Day	(typically observed 4 July*)
Labor Day	(1 st Monday in September)
Columbus Day	(2 nd Monday in October)
Veterans Day	(typically observed 11 November*)
Thanksgiving Day	(4 th Thursday in November)
Christmas Day	(typically observed 25 December*)
*Observed the Friday before or the Monday after if holiday falls on a weekend day.	

- 10.2.1** Overtime: Client anticipates overtime for this task. Overtime is any additional hours worked in excess of the core hours defined in PWS Section 10.2, above. Overtime should not exceed ten (10) percent of the total base labor hours for each labor category. In the event overtime or extended hours are required, the Contractor shall complete the overtime authorization document and submit it to the COR for approval prior to working the overtime. If authorized by the COR, overtime shall be paid at the regular fully burdened labor rates incorporated into the basic task order.
- 10.2.2** Deployed Duty: Contractor shall be subject to deployments (including training, exercise, or contingency support) that will require a minimum of 10 hours of labor per day, a minimum of 6 days a week. Deployed duty may be conducted in a hazardous or climatically severe area.
- 10.2.2.1** Support – Personnel:
- 10.2.2.1.1** All Contractor employees temporarily assigned on this contract via deployment shall be provided office space, communication devices, access to the Postal and Exchange and Commissary Services present on all military installations, receive emergency and acute medical treatment from military medical facilities, receive acute and emergency dental care, travel in and around the Area of Responsibility (AOR) by Government provided transportation and shall be dispatched and return from the AOR via Government provided military aircraft when schedule permits. Leadership at deployed locations is briefed on this policy and understands it is not waivable.
- 10.2.2.2** Contractor Legal Status of Personnel Authorized to Accompany the U.S. Armed Forces
- 10.2.2.2.1** All contract support personnel employed on this Task Order are designated as DODI Essential IAW DODI 3020.41 para 6.1.1. This designation allows for the issuance of identification cards under the provisions of the 1949 Geneva Convention Relative to the Treatment of Prisoners of War (GPW) (reference (j)).
- 10.2.2.2.2** Government Provided Equipment/Office. The Government shall provide space for Contractor personnel to work on-site at the user's location and all necessary equipment to include desks, filing cabinets, computers (with proper application programs), telephones and other miscellaneous office supplies. The Contractor shall be provided access to the Government's LAN/WAN, SIPRNET, NIPRNET, JWICS (if possible) and M3 or other designated message handling systems, as well as long distance and DSN telephone lines for official Government business. The Government will furnish PPE including helmet, body armor, and chemical warfare gear for contract personnel if needed and per current CENTCOM AOR policy.

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- 10.3 Key Personnel:** In accordance with FAR 39.104(a) the Contracting Officer has determined that the needs of the agency cannot be met without the requirement of the key personnel listed in this section. The Contractor shall identify key personnel in their quote. Any substitution of key personnel must be of equal qualifications as those individuals identified as “key” in the Contractor’s quote.
- 10.3.1** Contractor shall provide a detailed explanation for any proposed substitution of Key Personnel. The Contractor shall ensure that the proposed substitute possesses qualifications at least equal to that of the current position holder and must secure the COR’s coordination prior to implementation of the substitution.
- 10.3.2** SME - Computer Systems Engineer/Architect
- 10.3.2.1** Contractor must have experience designing and delivering enterprise services to geographically dispersed customers on classified networks. Experience must include WAN duplication and failover for multiple disparate locations and tiers of service throughout the Open Systems Interconnection (OSI) model.
- 10.3.3** Senior Computer Systems Engineer/Architect
- 10.3.3.1** Contractor must have engineering level experience to ensure hosted enterprise virtual server environments are properly configured and delivered to administration staff with correct and appropriate storage, redundancy, networking, and virtual hardware specifications (e.g. correctly sized Random Access Memory, number of CPUs, prioritization of failover, etc).
- 10.3.4** SME - Management Analyst
- 10.3.4.1** Contractor must be proficient at capturing overall system status and reflecting risk through Plan of Action and Milestones (PoAM) process, and ensuring information assurance processes and requirements do not put operational capability of the system at risk.
- 11.0 Government Furnished Items and Information:** The Government will provide standard office furnishings, and computer equipment, telephone, and reproduction facilities, and office supplies as required. Government will provide Standard Operational Procedures (SOP), applicable regulations, manuals, texts, briefs and other materials associated with this task. Government will provide initial familiarization and orientation specific to the task.
- 11.1 Contractor Furnished Items:** Except for those items or services stated in Section 11.0 as Government furnished, the Contractor must furnish everything needed to perform this contract according to all its terms.
- 11.2 Support Items:** Support Items are categories of charges utilized by the Contractor in the performance of the contract service. Support Items are ancillary in nature and integrally related to the Contractor’s ability to perform the service being acquired, i.e., they must be necessary for the completion of the task. Acquisition of Support Items cannot be the primary purpose of a task order. The Contract Support Items (CSI) must satisfy the criteria expressed within the scope of the contract/task order. Support Items must not duplicate cost covered in other areas of the contract.

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- 11.3 Materials:** The Contractor may be required to obtain materials/CSI for the performance of this task. Those materials must be associated with the overall functions being performed through this task order. Prior to purchasing any materials, the Contractor shall identify specific requirements to the COR and Contracting Officer, who will determine whether they are necessary and integral to the performance of the task and document an affirmative decision. All material/CSI purchases must be requested via an action memo in the GSA IT Solutions Shop (ITSS) web-based order processing system at least five (5) business days prior to purchase. A documented approval from the COR and Contracting Officer is required prior to purchase being made.

The Contractor may be required to provide material cost items for support. Contractor teaming, partnering, and subcontracting shall be acceptable to provide a total solution for materials in support of this requirement. The Contractor should always determine price reasonableness prior to selecting a teaming partner for materials. The Contractor shall maintain files in such a manner that the Contracting Officer could review them upon request to ensure price reasonableness and compliance with DCAA/Federal procurement regulations. It is anticipated the Contractor will be required to provide materials in support of this task order, including but not limited to the following: Servers, switches, IT Infrastructure (network cables, fiber, etc) cables, PC Computers, Monitors, computer peripherals, SW licenses and maintenance, hardware support, network devices, required reference materials, and miscellaneous common commercially available electronic/IT items to efficiently and cost effectively provide support for this task order. It is anticipated the Government will also provide materials through separate means in support of this task order.

Though materials will be required in the performance of this contract, the specific item and dollar value cannot be established at this time. Therefore, a not-to-exceed materials budget for the entire effort is estimated as follows:

Base Period = \$470,000.00

Option 1 = \$470,000.00

Option 2 = \$470,000.00

Option 3 = \$470,000.00

Option 4 = \$470,000.00

6-Month Extension = \$235,000.00

TOTAL Estimated Price Range of Materials = \$2,585,000.00

- 11.4 Travel:** Some short-term travel may be required to fulfill the requirements of this task. The Contractor shall ensure that the requested travel costs will not exceed what has been authorized in the task order. Contractor incurred actual expenses resulting from Government directed travel are cost reimbursable but are limited by the Government Joint Travel Regulations (JTR) and must be pre-approved by the COR and GSA Project Manager.

G&A on Travel will only be allowed if it is specifically provided for in the Contractor's current, approved Schedule contract and quoted in the Contractor's quote for this task order.

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Locations and the duration of travel cannot be established at this time so a not-to-exceed travel budget of \$750,000.00 for the entire effort is estimated.

Base Period Travel Estimate:	\$150,000.00
Option Year One Estimate:	\$150,000.00
Option Year Two Estimate:	\$150,000.00
Option Year Three Estimate:	\$150,000.00
Option Year Four Estimate:	\$150,000.00
6-Month Extension	\$ 75,000.00
Total Task Travel Estimate:	\$825,000.00

Travel requests for Contractor personnel shall be submitted for approval to the COR, GSA CS and GSA Contracting Officer prior to costs being incurred and a minimum of five (5) business days in advance of departure. Travel by Contractor personnel shall be conducted in accordance with FAR 31.205-46, Travel Costs and the JTR.

- 11.5 Privacy Act:** Work on this project may require that personnel have access to Privacy Information. Personnel shall adhere to the Privacy act, Title 5 of the U.S. Code, Section 552a and applicable agency rules and regulations.

12.0 Other Terms and Conditions: Past Performance Information

In accordance with FAR 42.15 Contractor Performance Information, past performance evaluations shall be prepared for each task order that exceeds the simplified acquisition threshold placed against a Government-wide Acquisition Contract. For severable task orders, interim evaluations will be required prior to exercising any option periods. For non-severable task orders, evaluations must be collected, coordinated and reported upon completion of the task order.

The Government will provide and record Past Performance Information for acquisitions over the simplified acquisition threshold utilizing the Contractor Performance Assessment Reporting System (CPARS). The CPARS allows contractors to view and comment on the Government's evaluation of the contractor's performance before it is finalized.

- 12.1** Contractors are required to register in CPARS, so contractors may review and comment on past performance reports submitted.

Contractors must register at the following websites:
CPARS: <http://www.cpars.csd.disa.mil/>

- 13.0 Personal Service.** GSA will not issue orders to provide personal services. Administration and monitoring of the Contractor's performance by GSA or the COR shall not be as detailed or continual as to constitute supervision of Contractor personnel. Government personnel may not perform any supervisory functions for Contractor personnel, such as interviewing, appraising individual performance, scheduling leave or work, or directing how to perform work.

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GSA meets the needs of its clients for information technology support through non-personal services contracts. To counter the circumstances that infer personal services and to preserve the non-personal nature of the contract, the Contractor shall adhere to the following guidelines in the performance of the task.

- a. Provide for direct supervision of all contract employees assigned to the task.
- b. Refrain from discussing the issues such as skill levels and hours, salaries, cost and funding data, or administrative and personnel matters affecting Contractor employees with the client.
- c. Ensure close communication/coordination with the GSA Information Technology Project Manager, reporting problems to them as they occur (not waiting for a monthly meeting).
- d. Do not permit Government officials to interview potential Contractor employees, discuss individual performance, approve leave or work scheduling of Contractor employees, terminate Contractor employees, assist Contractor employees in doing their jobs or obtain assistance from the Contractor in doing Government jobs.
- e. Do not assign Contractor personnel to work under direct Government supervision.
- f. Maintain a professional distance from Government employees.
- g. Provide Contractor employees with badges, if appropriate, identifying them as contractors.
- h. Ensure proper communications with the Government. Technical discussion and Government surveillance is acceptable, but the Government cannot tell the Contractor how to do the job.
- i. Assign a task leader to the task order. The task leader or alternate should be the only one who accepts tasking from the assigned Government point of contact or alternative.
- j. Use work orders to document and manage the work and to define the details of the assignment and its deliverables. The Government has the right to reject the finished product or result and this does not constitute personal services.
- k. When travel is required for the performance on a task, Contractor personnel are only to travel as directed by their contract management.

13.1 Organizational Conflicts of Interest

This paragraph provides examples of certain organizational conflicts of interest which are prohibited by Federal Acquisition Regulation Subpart 9.5. The two (2) underlying principles which this clause seeks to avoid are preventing the existence of conflicting roles that might bias a Contractor's judgment and preventing unfair competitive advantage. The following subsections prescribe certain limitations on contracting as the means of avoiding, neutralizing or mitigating organizational conflicts of interest.

- a. If, under this contract, the Contractor will provide system engineering and technical direction for a system, but does not have overall contractual responsibility for its development, integration, assembly, checkout or production, the Contractor shall not be awarded a subsequent contract to supply the system or any of its major components, or to act as consultant to a supplier of any system, subsystem, or major component utilized for or in connection with any item or other matter that is (directly or indirectly) the subject of the systems engineering and technical direction. The term of this prohibition shall endure for the entire period of this contract and for two (2) years thereafter.
- b. If, under this contract, the Contractor will prepare and furnish complete specifications covering non-developmental items, to be used in a competitive acquisition, the Contractor shall not be permitted to furnish these items, either as a Prime or Subcontractor. The term of this prohibition shall endure for the

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entire period of this contract performance and for either two (2) years thereafter or the duration of the initial production contract, whichever is longer. This rule shall not apply to Contractors who furnish specifications or data at Government request or to situations in which Contractors act as Government representatives to help Government agencies prepare, refine or coordinate specifications, provided this assistance is supervised and controlled by Government representatives.

- c. If, under this contract, the Contractor will prepare or assist in preparing a work statement to be used in competitively acquiring a system or services, the Contractor shall not supply the system, its major components, or the service unless the Contractor is the sole source, the Contractor has participated in the development and design work, or more than one Contractor has been involved in preparing the work statement. The term of this prohibition shall endure for the entire period of this contract and for two (2) years thereafter.
- d. If, under this contract, the Contractor will provide technical evaluation of products the Contractor shall not provide such services if the services relate to the Contractor's own or a competitor's products or services unless proper safeguards are established to ensure objectivity.
- e. If, under this contract, the Contractor gains access to proprietary or source selection information of other companies in performing research support services for the Government, the Contractor agrees to protect this information from unauthorized use or disclosure and to refrain from using the information for any purpose other than that for which it was furnished. A separate agreement shall be entered into between the Contractor and the company whose proprietary information is the subject of this restriction. A copy of this agreement shall be provided to the Contracting Officer.

14.0 Invoices and Payment Information.

14.1 Invoice Requirements: The invoice shall include itemized charges and other direct costs (ODCs) authorized by the COR which are within scope of this task order (e.g., travel and/or materials) and reflect the details specified below.

14.2 Payment Information: Invoices shall be submitted to GSA ASSIST (ITSS) and the Central Invoice System (CIS) web-based Order Processing System (<https://portal.fas.gsa.gov/>). The COR and the GSA Customer Account Manager or CS must approve each invoice in CIS prior to payment. Failure to enter an invoice into the GSA ITSS web-based system may result in a rejection.

An invoice for completion of each deliverable shall be electronically delivered to the COR via the GSA electronic contract management system by the twentieth (20th) calendar day of the month following delivery for client and GSA acceptance. A copy of the invoice shall be attached to the associated deliverable "Acceptance Report" posted in GSA Information Technology Solution Shop (ITSS) located on the web at <https://web.itss.gsa.gov/Login>. The invoice shall be submitted on official company letterhead.

The vendor information must satisfy an exact match between GSA ASSIST (ITSS) and System for Award Management (SAM) for the invoice to be successfully processed for payment.

Revised Invoice. If the Contractor submits a revised invoice, the revised invoice shall include:

- a. A unique invoice number,
- b. A brief explanation of the reason for a revised invoice, and
- c. A cross-reference to any previous invoice submittals for tracking purposes and avoiding duplication.

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For reimbursable expenses, the invoiced charges shall not exceed the limit specified in the task order. No charges shall be paid by the Government, which are not specifically identified in the task and approved in advance by the Government. Copies of receipts, travel vouchers, etc., completed in accordance with Government Travel Regulations shall be attached to the invoice to support the charges. Original receipts shall be maintained by the Contractor and made available to Government auditors upon request.

The Contractor shall submit Requests for Payments in accordance with the format contained in General Services Administration Acquisition Manual (GSAM) 552.232-25, PROMPT PAYMENT (NOV 2009), to be considered proper for payment.

The Contractor shall provide the following payment information for GSA use. It must be an exact match with the information under the contract number in the AAS Business Systems Portal, ITSS Contract Registration (not the Contractor's company or individual representative's registration) as well as with the information under the Contractor's Data Universal Numbering System (DUNS) number in the System for Award Management (SAM), <http://www.sam.gov>. Mismatched information will result in rejected payments.

- a. Company Name – Legal Business Name and Doing Business As (DBA) Name
- b. Mailing Address – Contact and Address Information
- c. Remittance Address – Remit To Address Information
- d. Employer's Identification Number – Federal Tax ID
- e. DUNS (Data Universal Numbering System)

14.3 Invoice Information:

The Contractor shall provide the following information on each invoice submitted:

- a. Invoice Number – must not include any special characters; ITSS and the invoice must match
- b. ACT Number from GSA Form 300, Block 4
- c. GSA Task Order Number – must match ITSS
- d. Contract Number from GSA Form 300, Block 3
- e. Point of Contact and Phone Number
- f. Remittance Address
- g. Delivery date or Period of Performance for the billing period
- h. Charges, identified by deliverable or line item(s), with a narrative description of the service performed. Labor, reimbursable costs, and other charges (e.g., G&A) must be broken out.
- i. Prompt Payment Discount, if offered
- j. Total Invoice Amount – must match the acceptance information posted in ITSS; cannot exceed the current task order ceiling
- k. Total cumulative task order amount and burn rate

14.4 Final Invoice/Task Order Closeout: The invoice for final payment must be so identified and submitted within 60 days from task order completion. No further charges are to be billed. The Contractor may request an extension of 60 days from the GSA Contracting Officer to submit the final invoice. Mark with the word FINAL (even if it is a zero amount). Reimbursable travel costs shall be billed at a predetermined rate and are not subject to final rate approval. After the final invoice has been paid the Contractor shall

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furnish a completed and signed Release of Claims to the Contracting Officer. This release of claims is due within fifteen (15) calendar days of final payment.

15.0 COMPLIANCE WITH SECTION 508

All electronic and information technology (EIT) procured through this task order must meet the applicable accessibility standards at 36 CFR 1194, unless an agency exception to this requirement exists. 36 CFR 1194 implements Section 508 of the Rehabilitation Act of 1973, as amended, and is viewable at <http://www.section508.gov>. The Contractor shall indicate for each line item in the schedule whether each product or service is compliant or noncompliant with the accessibility standards at 36 CFR 1194. Further, the proposal must indicate where full details of compliance can be found (e.g., vendor's website or other specific location).

16.0 WORKLOAD ESTIMATE

This projection is the Government's estimated workload based on the requirements in this work statement, and is not intended to be binding on either party or to be the only possible solution. It is based on historical and future needs. This is a performance-based acquisition so offers may vary with respect to the labor mix (labor categories/skill levels) and labor hours quoted. However, if the offeror deviates significantly from this projection then the offeror's quote shall include a detailed rationale for the deviation. A significant deviation includes the addition of a labor category other than as listed or the deletion of a listed labor category, and/or a 10% or greater deviation from the number of hours for any labor category listed.

PWS Paragraph	Period	Estimated Hours	Annual FTE
3.1-3.4	Base	65,280	34
3.1-3.4	Option I	71,040	37
3.1-3.4	Option II	76,800	40
3.1-3.4	Option III	82,560	43
3.1-3.4	Option IV	90,240	47
3.1-3.4	6 Month Extension	45,120	23.5
Total		431,040	224.5

17.0 Order of Precedence

The awarded Task Order, if any, shall be subject to the terms and conditions provided in the Contractor's Alliant 2 GWAC contract award as well as those outlined in this Task Order. In the event of an inconsistency between documents, the following order of precedence shall apply:

1. Contractor's Alliant 2 GWAC contract
2. Task Order Performance Work Statement
3. Task Order Attachments, Appendices, etc. associated with the Performance Work Statement

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4. Contractor's Task Order Quote

NOTE: In the event of a discrepancy between the Contractor's Task Order Quote and any of the aforementioned Contract/Task Order documents, the documents shall take precedence. Betterments if any, in the Contractor's Task Order Quote which exceed the minimum performance requirements identified in the Task Order Performance Work Statement and associated documents shall be considered the new "minimum" performance requirements upon award and shall be met by the Contractor.

18.0 Continuation of Essential Contractor Services

In accordance with DFARS 237.7602(a), Continuation of Essential Contractor Services, DFARS 252.237-7023(a)(2), and AFI 10-403, Deployment Planning and Execution, paragraph 1.9.1.33.2, the Functional Commander (FC) or civilian equivalent has determined certain services mission essential during a time of crisis. The services listed under PWS sections 3.1, 3.4, 3.6 and the Key Personnel under PWS section 10.3 are deemed necessary.

19.0 Federal Acquisition Regulations and Supplements, and Executive Orders

All applicable contract clauses, provisions, and terms and conditions from the **GSA Alliant 2 GWAC** are hereby incorporated into and applicable to this task order.

19.1 Incorporate Clauses (Full Text):

FAR 52.217-8 - Option to Extend Services (Nov 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 30 calendar days before the contract expires.

FAR 52.217-9 - Option to Extend the Term of the Contract (Mar 2000)

- a. The Government may extend the term of this contract by written notice to the contractor within 60 calendar days before the contract expires; provided that the Government gives the contractor a preliminary written notice of its intent to extend at least 30 calendar days before the contract expires. The preliminary notice does not commit the Government to an extension.
- b. If the Government exercises this option, the extended contract shall be considered to include this option clause.
- c. The total duration of this contract, including the exercise of any options under this clause, shall not exceed 66 months.

52.252-2 - Clauses Incorporated by Reference (Feb 1998)

This task order incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting officer will make their full text available. Also the full text of a clause may be accessed electronically at this/these address (es):

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FAR website: <http://www.acquisition.gov/far/>
DFARS/AFARS website: <http://www.farsite.hill.af.mil/>
GSAM website: <http://www.acquisition.gov/comp/gsam/gsam.html>

52.252-6 - AUTHORIZED DEVIATIONS IN CLAUSES (NOV 2020)

(a) The use in this solicitation or contract of any Federal Acquisition Regulation (48 CFR Chapter 1) clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the date of the clause.

(b) The use in this solicitation or contract of any Defense Federal Acquisition Regulation (48 CFR Chapter 2) clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the name of the regulation.

(End of clause)

252.237-7023 Continuation of Essential Contractor Services. (Oct 2010)

(a) *Definitions.* As used in this clause—

(1) "Essential contractor service" means a service provided by a firm or individual under contract to DoD to support mission-essential functions, such as support of vital systems, including ships owned, leased, or operated in support of military missions or roles at sea; associated support activities, including installation, garrison, and base support services; and similar services provided to foreign military sales customers under the Security Assistance Program. Services are essential if the effectiveness of defense systems or operations has the potential to be seriously impaired by the interruption of these services, as determined by the appropriate functional commander or civilian equivalent.

(2) "Mission-essential functions" means those organizational activities that must be performed under all circumstances to achieve DoD component missions or responsibilities, as determined by the appropriate functional commander or civilian equivalent. Failure to perform or sustain these functions would significantly affect DoD's ability to provide vital services or exercise authority, direction, and control.

(b) The Government has identified all or a portion of the contractor services performed under this contract as essential contractor services in support of mission essential functions. These services are listed in PWS Sections 18.0, 3.1, 3.4, 3.6 and the Key Personnel in PWS section 10.3.

(c)(1) The Mission-Essential Contractor Services Plan submitted by the Contractor, is incorporated in this contract.

(2) The Contractor shall maintain and update its plan as necessary. The Contractor shall provide all plan updates to the Contracting Officer for approval.

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(3) As directed by the Contracting Officer, the Contractor shall participate in training events, exercises, and drills associated with Government efforts to test the effectiveness of continuity of operations procedures and practices.

(d)(1) Notwithstanding any other clause of this contract, the contractor shall be responsible to perform those services identified as essential contractor services during crisis situations (as directed by the Contracting Officer), in accordance with its Mission-Essential Contractor Services Plan.

(2) In the event the Contractor anticipates not being able to perform any of the essential contractor services identified in accordance with paragraph (b) of this section during a crisis situation, the Contractor shall notify the Contracting Officer or other designated representative as expeditiously as possible and use its best efforts to cooperate with the Government in the Government's efforts to maintain the continuity of operations.

(e) The Government reserves the right in such crisis situations to use Federal employees, military personnel or contract support from other contractors, or to enter into new contracts for essential contractor services.

(f) Changes. The Contractor shall segregate and separately identify all costs incurred in continuing performance of essential services in a crisis situation. The Contractor shall notify the Contracting Officer of an increase or decrease in costs within ninety days after continued performance has been directed by the Contracting Officer, or within any additional period that the Contracting Officer approves in writing, but not later than the date of final payment under the contract. The Contractor's notice shall include the Contractor's proposal for an equitable adjustment and any data supporting the increase or decrease in the form prescribed by the Contracting Officer. The parties shall negotiate an equitable price adjustment to the contract price, delivery schedule, or both as soon as is practicable after receipt of the Contractor's proposal.

(g) The Contractor shall include the substance of this clause, including this paragraph (g), in subcontracts for the essential services.

(End of clause)

19.2 Clauses incorporated by reference:

52.203-11	Certification and Disclosure Regarding Payments To Influence Certain Federal Transactions	Sep 2007
52.204-2	Security Requirements	Mar 2021
52.204-25	Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment	Aug 2020
52.224-1	Privacy Act Notification	Apr 1984

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52.224-2	Privacy Act	Apr 1984
52.232-7	Payments under Time-and-Materials and Labor-Hour Contracts	Aug 2012
52.237-3	Continuity of Services	Jan 1991
252.203-7000	Requirements Relating to Compensation of Former DoD Officials	Sep 2011
252.203-7005	Representation Relating to Compensation of Former DOD Officials	Nov 2011
252.204-7000	Disclosure of Information	Oct 2016
252.204-7003	Control of Government Personnel Work Product	APR 1992
252.204-7004	Antiterrorism Awareness Training for Contractors	Feb 2019
252.204-7009	Limitations on the Use or Disclosure of Third-Party Contractor Reported Cyber Incident Information	Oct 2016
252.204-7012	Safeguarding Covered Defense Information and Cyber Incident Reporting	Dec 2019
252.205-7000	Provision of Information to Cooperative Agreement Holders	Dec 1991
252.209-7004	Subcontracting with Firms That are Owned or Controlled by the Government of a Country that is a State Sponsor of Terrorism	May 2019
252.225-7040	Contractor Personnel Supporting U.S. Armed Forces Deployed Outside the United States.	Oct 2015
252.227-7013	Rights in Technical Data--Noncommercial Items	Feb 2014
252.227-7025	Limitations on the Use or Disclosure of Government-Furnished Information Marked with Restrictive Legends	May 2013
252.227-7028	Technical Data or Computer Software Previously Delivered to the Government	Jun 1995
252.239-7000	Protection Against Compromising Emanations	Oct 2019
252.239-7001	Information Assurance Contractor Training and Certification	Jan 2008
252.239-7010	Cloud Computing Services	Oct 2016
252.243-7002	Requests for Equitable Adjustment	Dec 2012

INCREMENTAL FUNDING — TIME AND MATERIALS/LABOR HOURS

The project may be incrementally funded. If incremental funded, funds shall be added to the contract/order via a unilateral modification as the funds become available. The Contractor shall not perform work resulting in charges to the Government that exceed obligated funds.

The Contractor shall notify the Contracting Officer in writing whenever it has reason to believe that the costs it expects to incur under this contract in the next 60 days, when added to all costs previously incurred, will exceed 75 percent of the total amount so far allotted to the contract/order by the Government. The notice shall state the

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estimated amount of additional funds required to continue performance of the contract/order for the specified period of performance or completion of that task.

Sixty (60) days before the end of the period specified in the Schedule, the Contractor shall notify the Contracting Officer in writing of the estimated amount of additional funds, if any, required to continue timely performance under the contract or for any further period specified in the Schedule or otherwise agreed upon, and when the funds will be required.

The Government is not obligated to reimburse the Contractor for charges in excess of the contract/order funded amount and the Contractor is not obligated to continue performance or otherwise incur costs that could result in charges

**INVITED CONTRACTOR OR TECHNICAL REPRESENTATIVE STATUS UNDER
U.S. - REPUBLIC OF KOREA (ROK)**

Invited Contractor (IC) and Technical Representative (TR) status shall be governed by the U.S.-ROK Status of Forces Agreement (SOFA) as implemented by United States Forces Korea (USFK) Reg 700- 19, which can be found under the publications tab on the US Forces Korea Homepage <http://www.usfk.mil/>

(a) Definitions. As used in this clause

U.S. ROK Status of Forces Agreement (SOFA) means the Mutual Defense Treaty between the Republic of Korea and the U.S. of America, Regarding Facilities and Areas and the Status of U.S. Armed Forces in the Republic of Korea, as amended.

Combatant Commander means the commander of a unified or specified combatant command established in accordance with 10 U.S.C. 161. In Korea, the Combatant Commander is the Commander, United States Pacific Command.

United States Forces Korea (USFK) means the subordinate unified command through which US forces would be sent to the Combined Forces Command fighting components.

Commander, United States Forces Korea (COMUSK) means the commander of all U.S. forces present in Korea. In the Republic of Korea, COMUSK also serves as Commander, Combined Forces Command (CDR CFC) and Commander, United Nations Command (CDR UNC).

USFK, Assistant Chief of Staff, Acquisition Management (USFK/FKAQ) means the principal staff office to USFK for all acquisition matters and administrator of the U.S.-ROK SOFA as applied to US and Third Country Contractors under the Invited Contractor (IC) and Technical Representative (TR) Program (USFK Reg 700-19).

Responsible Officer (RO) means a senior DOD employee (such as a military E5 and above or civilian GS-7 and above), appointed by the USFK Sponsoring Agency (SA), who is directly responsible for determining and administering appropriate logistics support for IC/TRs during contract performance in the ROK.

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(b) IC or TR status under the SOFA is subject to the written approval of USFK, Assistant Chief of Staff, Acquisition Management (FKAQ), Unit #15237, APO AP 96205-5237.

(c) The Contracting Officer will coordinate with HQ USFK/FKAQ, IAW FAR 25.8, and USFK Reg 700-19. FKAQ will determine the appropriate Contractor status under the SOFA and notify the Contracting Officer of that determination.

(d) Subject to the above determination, the Contractor, including its employees and lawful dependents, may be accorded such privileges and exemptions under conditions and limitations as specified in the SOFA and USFK Reg 700-19. These privileges and exemptions may be furnished during the performance period of the contract, subject to their availability and continued SOFA status. Logistics support privileges are provided on an as-available basis to properly authorized individuals. Some logistics support may be issued as Government Furnished Property or transferred on a reimbursable basis.

(e) The Contractor warrants and shall ensure that collectively, and individually, its officials and employees performing under this task order will not perform any contract, service, or other business activity in the ROK, except under U.S. Government contracts, and that performance is IAW the SOFA.

(f) The Contractors direct employment of any Korean-National labor for performance of this contract shall be governed by ROK labor law and USFK regulation(s) pertaining to the direct employment and personnel administration of Korean National personnel.

(g) The authorities of the ROK have the right to exercise jurisdiction over invited Contractors and technical representatives, including Contractor officials, employees and their dependents, for offenses committed in the ROK and punishable by the laws of the ROK. In recognition of the role of such persons in the defense of the ROK, they will be subject to the provisions of Article XXII, SOFA, related Agreed Minutes and Understandings. In those cases in which the authorities of the ROK decide not to exercise jurisdiction, they shall notify the U.S. military authorities as soon as possible. Upon such notification, the military authorities will have the right to exercise jurisdiction as is conferred by the laws of the U.S.

(h) Invited Contractors and technical representatives agree to cooperate fully with the USFK Sponsoring Agency (SA) and Responsible Officer (RO) on all matters pertaining to logistics support and theater training requirements. Contractors will provide the assigned SA prompt and accurate reports of changes in employee status as required by USFK Reg 700-19.

(i) Theater Specific Training. Training Requirements for IC/TR personnel shall be conducted in accordance with USFK Reg 350-2 Theater Specific Required Training for all Arriving Personnel and Units Assigned to, Rotating to, or in Temporary Duty Status to USFK. IC/TR personnel shall comply with the requirements of USFK Reg 350-2.

(j) Except for Contractor air crews flying Air Mobility Command missions, all U.S. Contractors performing work on USAF classified contracts will report to the nearest Security Forces Information Security Section for the geographical area where the contract is to be performed, to receive information concerning local security requirements.

(k) Invited Contractor and Technical Representative status may be withdrawn by USFK/FKAQ upon:

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(1) Completion or termination of the contract.

(2) Determination that the Contractor or its employees are engaged in business activities in the ROK other than those pertaining to U.S. armed forces.

(3) Determination that the Contractor or its employees are engaged in practices in contravention to Korean law or USFK regulations.

(l) It is agreed that the withdrawal of invited Contractor or technical representative status, or the withdrawal of, or failure to provide any of the privileges associated therewith by the U.S. and USFK, shall not constitute grounds for excusable delay by the Contractor in the performance of the contract and will not justify or excuse the Contractor defaulting in the performance of this Task Order. Furthermore, it is agreed that withdrawal of SOFA status for reasons outlined in USFK Reg 700-19, Section II, paragraph 6 shall not serve as a basis for the Contractor filing any claims against the U.S. or USFK. Under no circumstance shall the withdrawal of SOFA Status or privileges be considered or construed as a breach of contract by the U.S. Government.

(m)Support.

(1) Unless the terms and conditions of this contract place the responsibility with another party, the COMUSK will develop a security plan to provide protection, through military means, of Contractor personnel engaged in the theater of operations when sufficient or legitimate civilian authority does not exist.

(2) (i) All Contractor personnel engaged in the theater of operations are authorized resuscitative care, stabilization, hospitalization at level III military treatment facilities, and assistance with patient movement in emergencies where loss of life, limb, or eyesight could occur. Hospitalization will be limited to stabilization and short-term medical treatment with an emphasis on return to duty or placement in the patient movement system.

(ii) When the Government provides medical or emergency dental treatment or transportation of Contractor personnel to a selected civilian facility, the Contractor shall ensure that the Government is reimbursed for any costs associated with such treatment or transportation.

(iii) Medical or dental care beyond this standard is not authorized unless specified elsewhere in this contract.

(3) Unless specified elsewhere in this contract, the Contractor is responsible for all other support required for its personnel engaged in the theater of operations under this task order.

(n) Compliance with laws and regulations. The Contractor shall comply with, and shall ensure that its personnel supporting U.S Armed Forces in the Republic of Korea as specified in paragraph (b)(1) of this clause are familiar with and comply with all applicable

(1) United States, host country, and third country national laws;

(2) Treaties and international agreements;

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(3) United States regulations, directives, instructions, policies, and procedures; and

(4) Orders, directives, and instructions issued by the COMUSK relating to force protection, security, health, safety, or relations and interaction with local nationals. Included in this list are force protection advisories, health advisories, area (i.e., off-limits), prostitution and human trafficking and curfew restrictions.

(o) Vehicle or equipment licenses. IAW USFK Regulation 190-1, Contractor personnel shall possess the required licenses to operate all vehicles or equipment necessary to perform the contract in the theater of operations. All Contractor employees/dependents must have either a Korean driver's license or a valid international driver's license to legally drive on Korean roads, and must have a USFK drivers license to legally drive on USFK installations. Contractor employees/dependents will first obtain a Korean driver's license or a valid international driver's license then obtain a USFK driver's license.

(p) Evacuation.

(1) If the COMUSK orders a non-mandatory or mandatory evacuation of some or all personnel, the Government will provide assistance, to the extent available, to the United States and third country national Contractor personnel.

(2) Non-combatant Evacuation Operations (NEO).

(i) The Contractor shall designate a representative to provide Contractor personnel and dependents information to the servicing NEO warden as required by direction of the Responsible Officer.

(ii) If contract period of performance in the Republic of Korea is greater than six months, non-emergency essential Contractor personnel and all IC/TR dependents shall participate in at least one USFK sponsored NEO exercise per year.

(q) Next of kin notification and personnel recovery.

(1) The Contractor shall be responsible for notification of the employee-designated next of kin in the event an employee dies, requires evacuation due to an injury, or is missing, captured, or abducted.

(2) In the case of missing, captured, or abducted Contractor personnel, the Government will assist in personnel recovery actions in accordance with DOD Directive 2310.2, Personnel Recovery.

(3) IC/TR personnel shall accomplish Personnel Recovery/ Survival, Evasion, Resistance and Escape (PR/SERE) training in accordance with USFK Reg 525-40, Personnel Recovery Procedures and USFK Reg 350-2 Theater Specific Required Training for all Arriving Personnel and Units Assigned to, Rotating to, or in Temporary Duty Status to USFK.

(r) Mortuary affairs. Mortuary affairs for Contractor personnel who die while providing support in the theater of operations to U.S. Armed Forces will be handled in accordance with DOD Directive 1300.22, Mortuary Affairs Policy and Army Regulation 638-2, Care and Disposition of Remains, and Disposition of Personal Effects.

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(s) USFK Responsible Officer (RO). The USFK appointed RO will ensure all IC/TR personnel complete all applicable training as outlined in this clause.

(End of Clause)

GERMANY SOFA STATUS

The contractor shall comply with Army in Europe Regulation 715-9 “Contractor Personnel in Germany – Technical Expert, Troop Care, and Analytical Support Personnel,” USAR Regulation 600-700, “Identification Cards and Individual Logistics Support,” and guidance provided on DOCPER and USEUCOM Civilian Personnel Directorate websites for SOFA and TESA status.

The DOCPER implements the Agreements of March 27, 1998, and the Agreements of June 29, 2001, signed by the U.S. Embassy and German Foreign Ministry, establishing bilateral implementation of Articles 72 and 73 of the Supplementary Agreement (SA) to the NATO SOFA. These two Articles govern the use in Germany of DoD contractor personnel as Technical Experts (TE) Troop Care (TC) providers, and Analytical Support (AS) contractor personnel. Contracts that propose to employ TE, TC providers, or AS personnel in Germany and the applications of individuals seeking TE/TC/AS status under those contracts, are submitted through DOCPER. The DOCPER website: <https://ecops.ext.eur.army.mil/> and <https://www.europeafrica.army.mil/contractor/> provides guidance for DoD contractors for SOFA and TESA status.

(End of Clause)

20.0 Reference Information:

20.1 Acronyms

AGO	Army GEOINT Office
CCB	Configuration Control Board
COCOM	Geographical Combatant Command
COMSEC	Communications Security
COOP:	Continuity of Operations
ERB	Engineering Review Board
GEOINT:	Geospatial Intelligence
GIS:	Geographic Information System
IGD:	Integrated GEOINT Division
IGE-A	INSCOM GEOINT Enterprise Architecture
IT	Information Technology
LAN	Local Area Network
MIB(T)	Military Intelligence Brigade (Theater)
NAS	Network Attached Storage
NTT:	National to Theater
PED:	Process, Exploitation and Dissemination
POA&M	Plan of Action and Milestones
SAN	Storage Area Network

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SCCM	Microsoft Systems Center Configuration Manager
WAN	Wide Area Network

20.2 Attachments

- a. DD Form 254
- b. Contract Data Requirement List A001
- c. Contract Data Requirement List A002
- d. Contract Data Requirement List A003
- e. Contract Data Requirement List A004
- f. Awarded Not-to-Exceed Time & Material Rates